Rapidly Re-Housing Families in Phoenix
September 27, 2016
Agenda

• Brief Overview of Rapid Re-Housing
• Chela Schuster, UMOM New Day Centers
• Q&A
Core Components of Rapid Re-Housing

- Housing Identification
- Rent and Move-In Assistance (Financial)
- Rapid Re-housing Case Management and Services
Rapid Re-Housing: A UMOM Case Study

CHELA SCHUSTER
UMOM NEW DAY CENTERS
About UMOM

- Founded in 1964
- Offers a full continuum of services to families
  - Emergency Shelter
  - Transitional/extended Shelter
  - Rapid Re-Housing/SSVF
  - Permanent Supportive Housing
  - Permanent Affordable Housing
- Operates Coordinated entry for Families in CoC
- Emergency Shelter and RRH for Women
- Additional support and employment services
Rapid Re-Housing at UMOM

- HUD Rapid Re-Housing Demonstration Grant implemented 2010
- SSV implemented 2011
- ESG RRH 2013
- Privately funded RRH 2015
Rapid Re-Housing Core Components

HOUSING IDENTIFICATION
HELP HOUSEHOLDS QUICKLY IDENTIFY AND MOVE INTO PERMANENT HOUSING

TEMPORARY FINANCIAL ASSISTANCE
PROVIDE SUBSIDY BASED ON NEED
SHORT-TERM
MEDIUM-TERM

CASE MANAGEMENT
PROVIDE SUPPORT AND RESOURCES TO MAINTAIN HOUSING
Coordinated Entry and Prioritization
Housing First
Housing Identification

- Linking Landlords and RRH Clients
- Locating Properties
- Inspections
- Establish Lease Agreements
- Review legal Rights and Responsibilities
- Assists with housing Search
Tools For Success

- Flexible Services
- Motivational Interviewing
- Client Centered Services
- Trauma informed Care
Budgeting and income

- Budgeting and income
  - Employment
  - Income resources
  - Understanding expenses
  - Creating a realistic, achievable budget
Being a Good Tenant

• Supports with new housing
  ○ Understanding the lease
  ○ Rights and responsibilities of renters
  ○ Landlord engagement
  ○ Settling disputes with landlord
  ○ Settling disputes with neighbors
  ○ Being a good tenant
Supports and Community Resources

- Identifying supports and community resources
  - Community connectedness
  - Asset Mapping
  - Crisis planning
  - Building social networks
Case Management Support

Full SPDAT tools
Identify Key Focus Areas

- History
- Risks
- Socialization
- Wellness
- Family Unit
Home Visits

- Progressive Case Management
  - Weekly, monthly depends on client need
- Flexibility
- Check in via telephone
- Follow up with Landlords
UMOM Estimates a Rapid Re-Housing household spends approximately 5 months in RRH before they are able to take over payments and maintain lease.
85% of households had successful exit from Rapid Rehousing
Our Success

2010-2015

7% of households with successful exits returned to emergency shelter
Questions?
Contact information

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A recording of this webinar and presentation slides will be available.

Sign up for our Rapid Re-Housing Newsletter (www.endhomelessness.org)

Upcoming Rapid Re-Housing Events:

• New RRH Resources and Communications Products