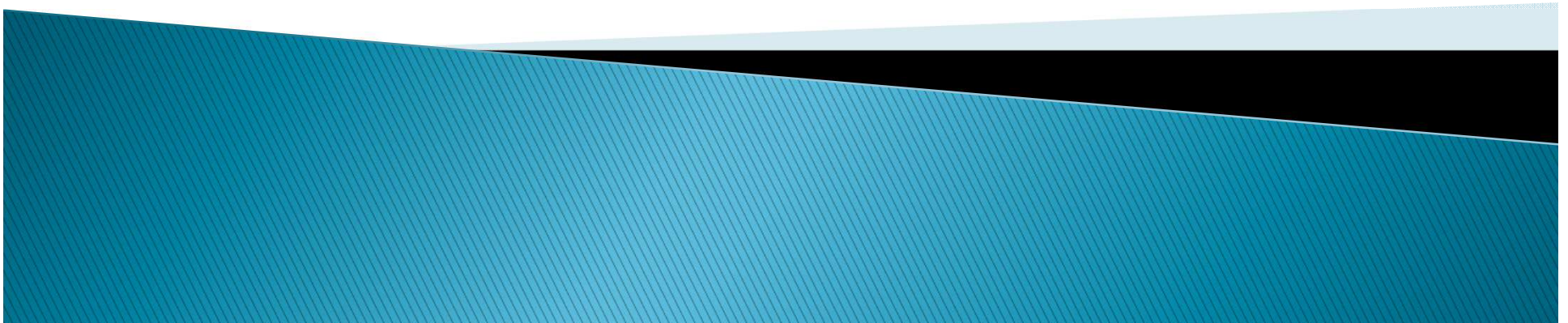




ROAD MAP

“A Journey from making the transition of becoming
a Rapid Re-Housing Program”

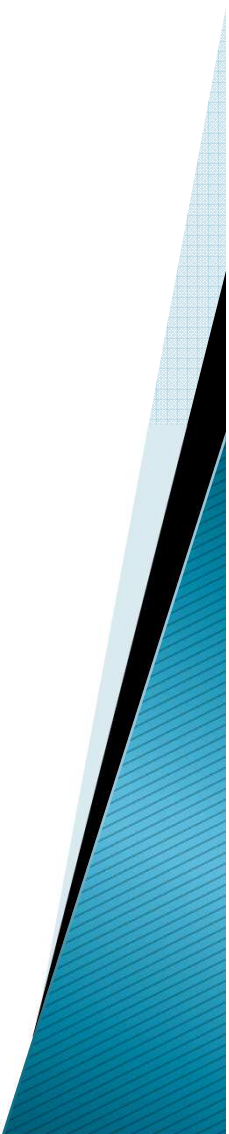
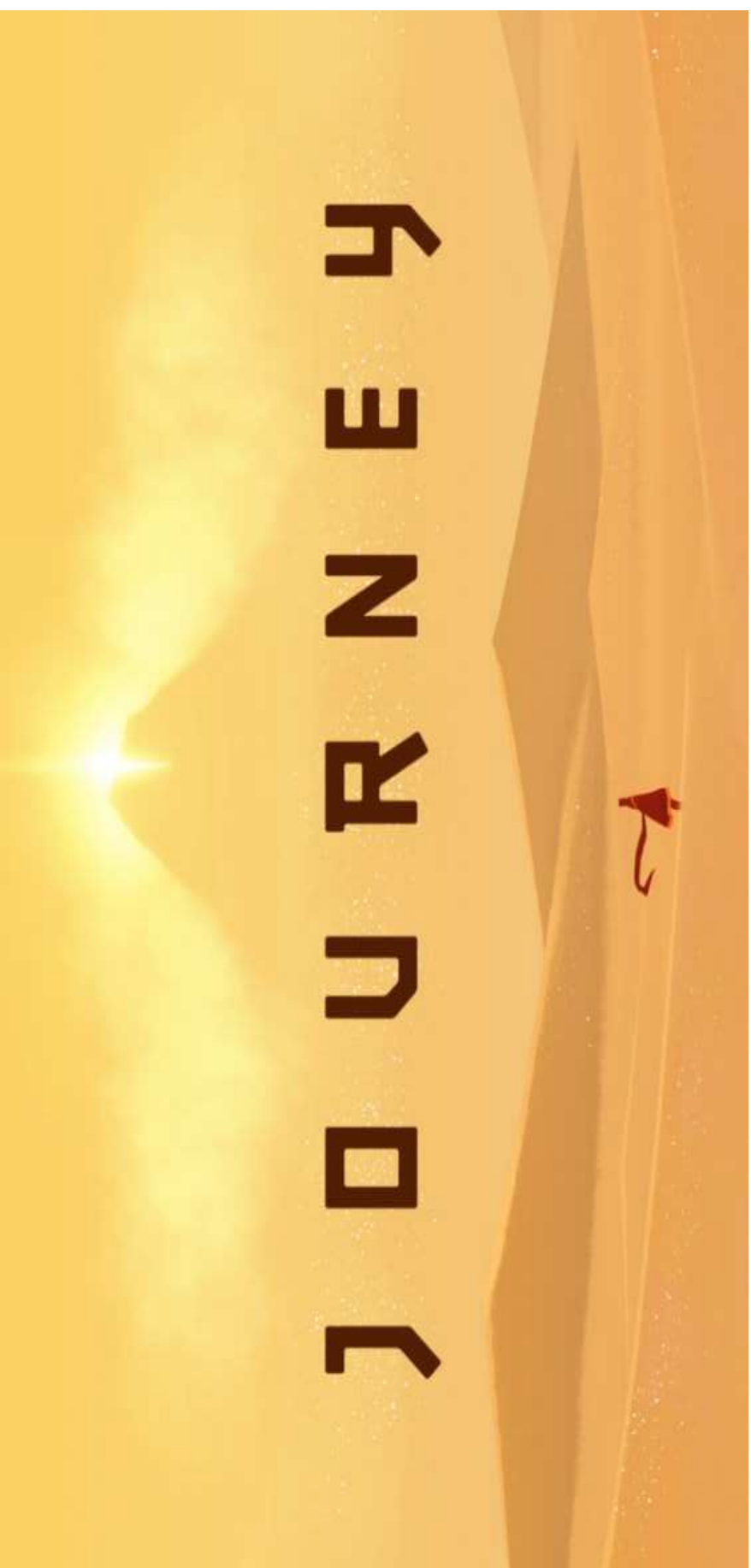
PRESENTER : Will Evans
Community Connections of Jacksonville





JACKSONVILLE
JAGUARS





Community Connections



Cover a three county area : Duval, Nassau and Clay County



Florence N. Davis Center

This is how our story begins.



What we knew

- ❖ Providers are shifting their philosophy from managing homelessness to ending homelessness.
- ❖ Transitional housing stays for our community typically average between 14 months to 2 years.
- ❖ Participants entered transitional housing from other programs(especially shelter) adding to the lengths of homelessness and creating a layer of homelessness
- ❖ About one-third of transitional housing participants leave for something other than permanent housing.
- ❖ The average cost per exit for Families with Children was about \$18,500



What we Implemented

- ❖ Technical Assistance
- ❖ Pilot Program
- ❖ Retooling Process to the Community
- ❖ Job Descriptions and Staff Training
- ❖ Housing First Model
- ❖ Progressive Engagement Model
- ❖ Coordinated Entry and Assessment
- ❖ Culture Change for participants, staff, stakeholders and the community.



What we Found Out

- ❖ Change is a Challenge
- ❖ The first year of the program we served 136 families and a total of 388 clients
- ❖ Housing Placement average between 42 –48 days from time of referral
- ❖ Assessment tool works; no noticeable increase in problem tenants, many excellent tenant despite a high SPDAT score
- ❖ People with no income can be housed
- ❖ A Housing Specialist and a S.O.R.E case manager are important tools
- ❖ Double deposit is an important support when housing participant with many barriers
- ❖ Need “endgame” low –income housing rates in order to improve outcomes, more section 8 voucher, 30% income units and preference from the local PHA given to homeless population.
- ❖ In general, increase in family income very small; service jobs don’t pay, education program are for low paying jobs and add to cost burden, frequent job loss because of lack of job skills or experience.
- ❖ Families who “bounced” out of program had serious mental health and/or addiction issues, and no viable job skills; these “Housing First” families may need PSH to succeed in housing.





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Thank you !