



Rapidly Re-Housing Families in Phoenix
September 27, 2016

Agenda

- Brief Overview of Rapid Re-Housing
- Chela Schuster, UMOM New Day Centers
- Q&A

Core Components of Rapid Re-Housing

Housing Identification

Rent and Move-In Assistance (Financial)

Rapid Re-housing Case Management and Services

Rapid Re-Housing: A UMOM Case Study



CHELA SCHUSTER
UMOM NEW DAY CENTERS



About UMOM



- Founded in 1964
- Offers a full continuum of services to families
 - Emergency Shelter
 - Transitional/ extended Shelter
 - Rapid Re-Housing/ SSVF
 - Permanent Supportive Housing
 - Permanent Affordable Housing
- Operates Coordinated entry for Families in CoC
- Emergency Shelter and RRH for Women
- Additional support and employment services

Rapid Re-Housing at UMOM



- HUD Rapid Re-Housing Demonstration Grant implemented 2010
- SSV implemented 2011
- ESG RRH 2013
- Privately funded RRH 2015



Rapid Re-Housing Core Components



HOUSING IDENTIFICATION

HELP HOUSEHOLDS QUICKLY IDENTIFY AND MOVE INTO PERMANENT HOUSING

TEMPORARY FINANCIAL ASSISTANCE

PROVIDE SUBSIDY BASED ON NEED

SHORT-TERM

MEDIUM- TERM

CASE MANAGEMENT

PROVIDE SUPPORT AND RESOURCES TO MAINTAIN HOUSING

Coordinated Entry and Prioritization



Housing First



Housing Identification

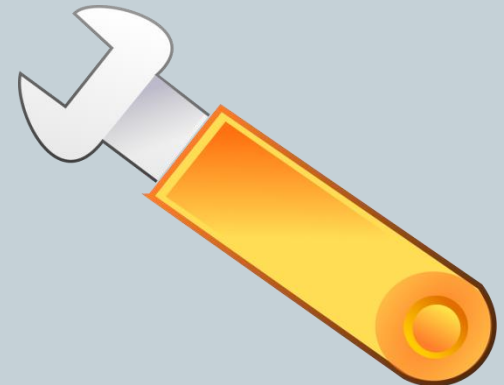
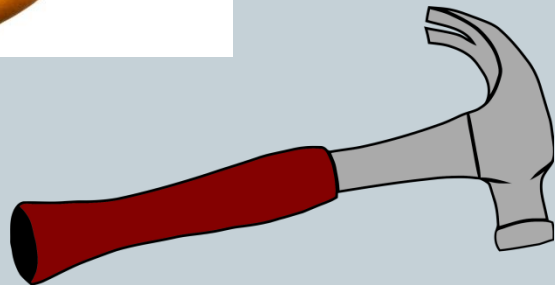


- Linking Landlords and RRH Clients
- Locating Properties
- Inspections
- Establish Lease Agreements
- Review legal Rights and Responsibilities
- Assists with housing Search

Tools For Success



- Flexible Services
- Motivational Interviewing
- Client Centered Services
- Trauma informed Care



Budgeting and income



- Budgeting and income
 - Employment
 - Income resources
 - Understanding expenses
 - Creating a realistic, achievable budget



Being a Good Tenant



- Supports with new housing
 - Understanding the lease
 - Rights and responsibilities of renters
 - Landlord engagement
 - Settling disputes with landlord
 - Settling disputes with neighbors
 - Being a good tenant



Supports and Community Resources



- Identifying supports and community resources
 - Community connectedness
 - Asset Mapping
 - Crisis planning
 - Building social networks



Case Management Support



Full SPDAT tools
Identify Key Focus Areas

History

Risks

Socialization

Wellness

Family Unit

Home Visits



- Progressive Case Management
 - Weekly, monthly depends on client need
- Flexibility
- Check in via telephone
- Follow up with Landlords



Our Success



UMOM Estimates a Rapid Re-Housing household spends approximately **5 months** in RRH before they are able to take over payments and maintain lease.

Our Success



2010- 2015

85% of households had
successful exit from
Rapid Rehousing

Our Success



2010- 2015

7% of households with
successful exits returned
to emergency shelter

Questions?



Contact information



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A recording of this webinar and presentation slides will be available.

Sign up for our Rapid Re-Housing Newsletter
(www.endhomelessness.org)

Upcoming Rapid Re-Housing Events:

- **New RRH Resources and Communications Products**