2017 NATIONAL CONFERENCE ON

## FAMILY & YOUTH HOMELESSNESS

Houston, TX • February 23-24, 2017

## CONFERENCE PROGRAM



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#### CONFERENCE SCHOLARSHIP PROGRAM

True Colors Fund

The National Alliance to End Homelessness Conference Scholarship Program was established more than a decade ago to make conference attendance possible for those who are homeless, or have experienced homelessness in the past.

## INFORMATION TABLES\*

Be sure to check out the following organizations' information tables at the conference – and feel free to contact the point of contact listed below for each organization if you would like to learn more about what they are doing! Information tables are located in the Texan Foyer.

All A Board, Inc. Andy Barth abarth@allaboardinc.com 800-882-2753

ANDRUS/Sanctuary Institute Victoria Hummer vhummer@jdam.org 813-377-7886

CaseWorthy, Inc. Laura Ball sargeris@caseworthy.com 801-915-6545

Catholic Charities Jean Biel jbeil@catholiccharitiesUSA. org

Central City Bed Andrea Slatter andreaslatter@ cconcern.org 971-221-0465

Convergent Nonprofit Solutions Carol Wick cwick@ convergentnonprofit.com 800-886-0280

CSH Liz Drapa LizDrapa@csh.org 312-332-6690

Derby Industries Ken Chrzan ken@derbyindustries.com 866-233-4500 Institute for Children, Poverty & Homelessness Katie Linek klinek@icphusa.org 212-358-8086

MANY Mandie Radich mandie@manynet.org 412-366-6562

National Network for Youth Eric Masten eric.masten@nn4youth.org 202-785-7949

Social Security Administration ML Jordan ml.jordan@ssa.gov 410-966-4978

t3 (think, teach, transform) Rachel Ehly rehly@center4si.com 617-467-6014

The Bassuk Center on Homeless and Vulnerable Children and Youth John Kellogg jkellogg@bassukcenter.org 617-875-1788

U.S. Selective Service System Brian McHugh brian.mchucgh@sss.gov 703-605-4108 Do you know an organization that embodies innovation or is leading the field in practice?

2017

# INNOVATION AND EXCELLENCE AWARDS

Go to endhomelessness.org/awards to learn more about nominations.

Winners will be announced in July and recognized at the National Alliance to End Homelessness Awards Ceremony, October 26 in Washington, D.C.

\*As of February 9, 2017

## CONFERENCE AGENDA

#### **WEDNESDAY** February 22

TIME **EVENT** LOCATION

**PRE-REGISTRATION CHECK-IN** 2 - 5:00 pm Texan Foyer

#### SESSION FORMAT DESCRIPTIONS

#### **Workshop Sessions**

A Workshop Session is intended to provide conference attendees with a comprehensive and multifaceted presentation on a concept or topic. It has multiple speakers to allow for differing perspectives and expertise on the topic. Workshops can vary from broad frameworks on a population or intervention to "how to" presentations with examples from multiple communities or programs.

#### **Spotlight Sessions**

A Spotlight Session is intended to provide attendees a more detailed examination of a particular nuanced concept or community example. It is designed to maximize the amount of time conference attendees have to ask detailed questions.

#### Innovation Sessions 🕧



An Innovation Session is intended to engage attendees in an interactive discussion or activity around a new or pressing issue. It is designed to maximize the opportunity for attendees to engage in the discussion.

#### **THURSDAY** February 23

TIME	EVENT	LOCATION
3 am - 5:00 pm	REGISTRATION CHECK-IN	Texan Foyer
8 - 8:45 am	MORNING SNACK WITH COFFEE AND TEA	Texan Foyer
9 - 10:00 am	OPENING PLENARY  Keynote Address: Nan Roman, President and CEO, National Alliance to End Homelessness	Texan Ballroom Salon D&E
0:15 - 11:45 am	WORKSHOPS I	
1.01	The Role of Emergency Shelters for Families in a Crisis Response System  An Emergency Shelter plays a vital role in ensuring that people experiencing a housing crisis have a safe place to stay and in getting them back into housing as quickly as possible. Panelists will discuss the role of Emergency Shelters within a Crisis Response System that is working to end homelessness. Panelists will discuss how to integrate shelters into system planning and design and align shelter performance outcomes with system performance goals.  • Elaine de Coligny, EveryOne Home, Alameda County, CA  • Cynthia Nagendra, National Alliance to End Homelessness, Washington, D.C.  • Mitch Wippern, County of Napa Health and Human Services Agency, Napa, CA	Salon A
1.02	Understanding Your System: Using Program and System-Level Performance Measures  During this workshop, panelists will review HUD's System Performance Measures, which help communities gauge their progress in preventing and ending homelessness. You will learn the difference between system-level and program-level performance measures and develop strategies for an ongoing performance measurement process. You also will learn to use these performance measures to create change.  • Megan Kurteff-Schatz, Focus Strategies, Sacramento, CA  • Norm Suchar, U.S. Department of Housing and Urban Development, Washington, D.C.  • Selina Toy Lee, San Mateo County Human Services Agency, Belmont, CA	Salon B
1.03	Ending Family Homelessness: The Big Picture  Ending family homelessness is possible, but it requires a coordinated response from the community. This workshop will cover the core elements of an effective community response to family homelessness. You will hear from system leaders who realigned resources and built the necessary political will to reduce family homelessness in their communities.  • Nichele Carver, Virginia Department of Housing and Community Development, Richmond, VA (Moderator)  • Dawn Kinder, Spokane Community, Housing and Human Services, Spokane, WA  • Ann Oliva, U.S. Department of Housing and Urban Development, Washington, D.C.  • Mandy Chapman Semple, CSH, Houston, TX	Salon C

THURSDAY Febr	uary 23		THURSDAY Febr	ruary 23	
TIME	EVENT	LOCATION	TIME	EVENT	LOCATION
10:15 - 11:45 am	WORKSHOPS I (Continued)		10:15 - 11:45 am	WORKSHOPS I (Continued)	
1.04	Housing Search: Best Practices from the Alliance's Rapid Re-Housing Program Standards	Salon F	1.08	Coordinated Community Responses to End Youth Homelessness: Lessons from the 100-Day Challenges	Kingwood
	Through this workshop, you will learn best practices for rapid re-housing, including the importance of housing identification. You also will learn about effective marketing and recruitment tools to engage landlords as well as the purpose of the housing locator and the expertise needed for that role. Gain strategies that work in high-cost, low-vacancy, and rural areas and hear examples of improving housing quality and quality of life by paying attention to neighborhood amenities.			Last fall, the U.S. Department of Health and Human Services and philanthropic foundations teamed up with A Way Home America and the Rapid Results Institute for 100-Day Challenges to end youth homelessness. The challenges were launched in Austin, Cleveland and Los Angeles. In this workshop, you will hear from leaders from these three cities about their accomplishments and lessons learned during the challenge. Take what you learn back to your community to improve your coordinated community response to youth homelessness.	
105	<ul> <li>Zachary Brown, West Virginia Coalition to End Homelessness, Bridgeport, WV</li> <li>Beth Fetzer-Rice, The Homeless Families Foundation, Columbus, OH</li> <li>Kris Freed, LA Family Housing, Los Angeles, CA</li> <li>Michael Shore, HOM, Inc., Phoenix, AZ</li> </ul>			<ul> <li>Megan Gibbard, A Way Home America, Seattle, WA (Moderator)</li> <li>Ruth Gillett, Cuyahoga County CoC, Cleveland, OH</li> <li>Angela Rosales, Los Angeles Homeless Services Authority, Los Angeles, CA</li> <li>Erin Whelan, LifeWorks, Austin, TX</li> <li>Sean Whitten, Rapid Results Institute, Stamford, CT</li> </ul>	
1.05	Making Diversion a Key Component of Your Crisis Response System	Salon G			
	Diversion is an important strategy in preventing homelessness. This workshop explains the important role diversion can play within a crisis response system, including data on how well-targeted diversion has been effective in communities. The workshop also will cover how to have a comprehensive conversation about diversion options with people experiencing a housing crisis, including appropriate strategies for domestic violence survivors to identify safe		1.09	What Are the Opportunities under Medicaid to Serve Families and Youth?  No doubt about it: Medicaid is complicated. Through this workshop, you will learn about enrollment strategies for families and youth who are eligible for Medicaid benefits. Learn what services can be paid for by Medicaid and how to work with state and local partners to align their Medicaid and State Children's Health Insurance.	Meyerland
	<ul> <li>Anne Marie Edmunds, Pierce County Community Connections, Tacoma, WA</li> <li>Kate Larimer, Utah Community Action, Salt Lake City, UT</li> <li>Kay Moshier McDivitt, National Alliance to End Homelessness, Washington, D.C.</li> <li>Kayleigh Silver, Your Way Home, Norristown, PA</li> </ul>			<ul> <li>Program (SCHIP) to reach the families and youth they serve. Attendees also will learn about the potential changes to Medicaid under the new Administration.</li> <li>Steve Berg, National Alliance to End Homelessness, Washington, D.C.</li> <li>Alisa Chester, Georgetown University McCourt School of Public Policy, Washington, D.C.</li> <li>Shelby Gonzales, Center on Budget and Policy Priorities, Washington, D.C.</li> </ul>	
1.06	Creating Strong CoC Leadership: A Conversation	Briargrove			
	How can you best develop and support your Continuum of Care (CoC) leaders? This fishbowl conversation will explore strategies for doing both. We will talk about theories of change and discuss how to become an effective change agent. Attendees will discuss CoC board structures that encourage rather than discourage innovation.  • Iain De Jong, OrgCode Consulting, Inc., Oakville, ON, Canada • Tasha Gray, Homeless Action Network of Detroit, Detroit, MI • Brandee Menino, HOPE Services Hawaii, Inc., Hilo, HI • Eva Thibaudeau, Coalition for the Homeless, Houston, TX		1.10	Implementing Trauma-Informed Care to Improve Homeless Services  Trauma is both a cause and a consequence of homelessness. Workshop attendees will learn about data on the intersection of homelessness and trauma. You also will learn the basic principles of Trauma-Informed Care (TIC), an approach that involves understanding, recognizing and responding to the effects of trauma. And you will learn how to implement the TIC model in homeless services, including into assessment tools.  • Vicki Hummer, The Crisis Center of Tampa Bay, Tampa, FL  • Beth Orr, Metropolitan Ministries, Tampa, FL	Westchase
1.07	How Can Harm Reduction Improve Your Entire Homeless Services System?	Salon H	12:15 - 1:45 pm	LUNCH PLENARY	Texan Ballroom
	Harm Reduction (HR) has proven effective as a strategy for minimizing the harmful effects of drug use. In this workshop, attendees will discuss the benefits of implementing, expanding or scaling principles of the HR model across the homeless services system. The principles of HR can be helpful for creating accessible systems for youth, families and veterans, and may be beneficial in settings where substance abuse is not the primary concern. The workshop includes discussions about how to address concerns that HR is not appropriate in youth and family settings as well as balancing HR and other approaches, such as treatment, to allow for client choice.  • Mark Kinzly, Austin Harm Reduction Coalition, Austin, TX (Moderator)			Remarks by: Marilyn Brown, President & CEO, The Coalition for the Homeless, Houston, TX  Matthew Doherty, Executive Director, U.S. Interagency Council on Homelessness, Washington, D.C.  Keynote Address: Richard Hooks Wayman, National Executive Director, Children's Defense Fund, Washington, D.C.	Salon D&E
	<ul> <li>Daniel Malone, DESC, Seattle, WA</li> <li>Linda Olsen, Washington State Coalition Against Domestic Violence, Seattle, WA</li> <li>Amber Roth, Homeless Health Care Los Angeles, Los Angeles, CA</li> </ul>				

- Michelle Flynn, The Road Home, Salt Lake City, UT
- Ruth Gillett, Cuyahoga County CoC, Cleveland, OH
- · Geoffrey Ross, Sacramento Housing and Revelopment Agency, Sacramento, CA

#### 2.04 Keys to Effective Emergency Shelter Practices Salon F

Communities working to end homelessness should align all parts of their system to a Housing First approach. Housing First communities need emergency shelters that are easily accessible, immediately available for anyone experiencing a housing crisis and that provide targeted support to help people return to housing or access housing resources. This workshop will feature shelters that have successfully transitioned to being low-barrier shelters and present how staff changed their ways of working with clients to achieve far better outcomes.

- Phyllis Cappucio, Covenant Shelter of New London, New London, CT
- Iain De Jong, OrgCode Consulting, Inc., Oakville, ON, Canada
- Cynthia Nagendra, National Alliance to End Homelessness, Washington, D.C.
- Jamie Warpenburg, Northwest Youth Services, Bellingham, WA

Children are often separated from their parents when families experience homelessness. These separations can be by preference or necessitated by shelter policies or child protective services. This session will explore the high rate of voluntary and involuntary separations and discuss strategies for decreasing separations, including improving shelter policies. Time will be spent discussing the important balance between keeping children safe and keeping families together, including how to ensure that your staff has a strong understanding of mandated reporting requirements.

- Lindsay Mayberry, Vanderbilt University, Nashville, TN
- Sharon McDonald, National Alliance to End Homelessness, Washington, D.C.

Kingwood

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#### 2.08 Rent and Move-In Assistance: Best Practices from the Alliance's Rapid Re-Housing Program Standards

Rental assistance is a core component of rapid re-housing. This workshop will provide guidance on how to determine the amount of rental assistance in rapid re-housing programs. We will review relevant sections of the standards and discuss strategies that communities have found to be most successful. You will gain an understanding of the progressive engagement model in providing rental assistance.

- Heather Carver, Volunteers of America, Sacramento, CA
- Jody Jackson, Heartland Family Service, Omaha, NE
- Tina Patterson, Homefull, Dayton, OH

12 National Conference on Ending Family & Youth Homelessness

• Bill Motsavage, Valley Youth House, Allentown, PA

THORSDAT FEBI	ualy 23		THORSDAT FEDI	uary 23	
TIME	EVENT	LOCATION	TIME	EVENT	LOCATION
4:15 - 5:00 pm	SPOTLIGHT SESSIONS I (Continued)		5:15 - 6:00 pm	SPOTLIGHT SESSIONS II (Continued)	
S1.07	Being Heard: Making an Impact at the State and Local Levels	Salon H	S2.02	Metrics for Evaluating and Improving Your Rapid Re-Housing Program	Salon B
	Do online petitions work? Should you email or call state or local representatives? What should you know before testifying at City Council meetings? This spotlight session will provide an inside perspective of what captures the attention of political leaders as well as tips for new advocates. Attend this session and prepare to make broader impact through policy advocacy.			Through this session, learn how to use metrics, data and performance benchmarks to evaluate and improve the effectiveness of your rapid rehousing program. Learn about performance improvement strategies to make your program more effective in shortening time spent homeless, to increase permanent housing exits and to decrease returns to homelessness. Gain resources that can help, such as the Rapid Re-housing Performance Evaluation and Improvement Toolkit, developed by the Alliance.	
	<ul> <li>Kathryn Monet, National Alliance to End Homelessness, Washington, D.C.</li> <li>Brian Wilson, Alaska Coalition on Housing and Homelessness, Juneau, AK</li> </ul>			Jerrianne Anthony, D.C. Department of Human Services, Washington, D.C	
S1.08	Homelessness and the Brain Development of Infants and Young Children	Kingwood	S2.03	Ending Unsheltered Homelessness among Families	Salon C
	Homelessness is a traumatic event that can have powerful, negative and long- lasting effects on brain development in infants and young children. This session will cover research on the importance of early brain development, the impact of homelessness on it and strategies for lessening the impacts of such trauma.			This spotlight session will examine how several counties in Washington came together to shore up resources and create new partnerships to quickly rehouse unsheltered families, relying on 100-day challenges.	
	Quianta Moore, Rice University, Houston, TX			Kathie Barkow, Aspire Consulting, LLC, Union City, CA	
S1.09	The Homeless System's Role in Identifying and Serving Trafficking Survivors	Meyerland	\$2.04	Increasing Families' Housing Stability: Partnering with Child Welfare Agencies	Salon F
	People experiencing homelessness, especially those living on the streets, are especially vulnerable to trafficking for sex and/or labor. Through this session, gain tools to identify survivors of human trafficking. Understand what services you can provide and when to connect survivors to other providers in your community. Learn how to advocate for trafficking survivors to access safe, affordable housing.			Learn about the role child welfare agencies can play in coordination with homeless assistance systems to promote housing stability and end homelessness for child-welfare involved families. Participate in an interactive discussion about what each system can learn from the other and how each system can benefit from coordinating. Hear about effective models of collaboration and explore ways the homeless assistance field can innovate to develop new models.	
	Andrea Link, Healthcare for the Homeless Houston, Houston, TX			Mary Cunningham, Urban Institute, Washington, D.C.	
S1.10	Housing and Serving Undocumented Family and Youth	Westchase			
	Undocumented homeless families and youth face special challenges in seeking and accessing services. They also may be difficult to identify and reluctant to work with authorities. Learn about the tools and strategies providers can use to serve this population and work effectively with them.	Westerlase	S2.05	Effective and Affirming Services for LGBTQ Youth Experiencing Homelessness  This session will explore the overrepresentation of LGBTQ youth in the homelessness system and how to address that overrepresentation. Learn how to engage LGBTQ youth as active partners in your homelessness system	Salon G
	Eve Stotland, The Door, New York, NY			and hear how to best provide effective and affirming housing and services to LGBTQ youth experiencing homelessness.	
5:15 - 6:00 pm	SPOTLIGHT SESSIONS II			<ul> <li>Jama Shelton, Silberman School of Social Work at Hunter College, New York, NY (Moderator)</li> <li>Phoebe VanCleefe, National Youth Forum on Homelessness, Houston, TX</li> </ul>	
S2.01	Closing a Case: Knowing When to End Rapid Re-Housing Assistance	Salon A			
	It is important to know when to end rapid re-housing assistance. Through this session, learn how to determine the right time to end assistance and close a case. Gain tools and strategies to prepare yourself and your clients for transitioning away from financial and case management assistance. Learn ways you can help families achieve ongoing housing stability and how they can receive additional assistance if they need it.				

**THURSDAY February 23** 

**THURSDAY February 23** 

• Ben Cattell Noll, Friendship Place, Washington, D.C.

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LOCATION TIME **EVENT** TIME **EVENT** 5:15 - 6:00 pm SPOTLIGHT SESSIONS II (Continued) 5:15 - 6:00 pm **SPOTLIGHT SESSIONS II (Continued)** S2.06 Federal Criteria and Benchmarks for Ending Family and Youth Homelessness Briargrove S2.10 How to Effectively Serve Veteran Families The U.S. Interagency Council on Homelessness (USICH) and its member agencies have adopted a vision of what it means to end all homelessness, ensuring that it is a rare, brief and non-recurring experience. This spotlight session will provide an overview of the recently released community-level criteria and benchmarks for achieving the goals of ending family homelessness and youth homelessness. Attendees are invited to participate in a Q&A session with federal partners. • Ralph Cooper, Cloudbreak Communities, Houston, TX (Moderator) • Jasmine Hayes, U.S. Interagency Council on Homelessness, Washington, D.C. • John Kuhn, Department of Veterans Affairs, Lyons, NJ • Norm Suchar, U.S. Department of Housing & Urban Development, Washington, D.C. 6:15 - 7:30 pm MEET AND MINGLE with cash bar and light fare S2.07 Rapidly Re-Housing Survivors of Domestic Violence Salon H This session will focus on the unique needs of domestic violence survivors who are homeless or at risk of experiencing homelessness. Learn how and why rapid re-housing should be adapted to meet the needs of domestic violence FRIDAY survivors. Hear how one community successfully tailored rapid re-housing to the needs of domestic violence survivors, as well as the lessons learned. February 24 Kris Billhardt, District Alliance for Safe Housing, Portland, OR • Tamy Mann, Safehome Systems, Inc., Covington, VA Effective Outreach to Youth S2.08 Kingwood This session will help you understand why drop-in centers can play a major role in helping homeless youth find housing, jobs and stability. Explore the role of peer outreach workers in reaching homeless youth and learn how to use outreach to connect youth to housing. Gain an understanding of the cultural competency of LGBTQ youth in outreach and crisis response. Alison Hurst, Safe Place for Youth, Venice, CA • Rachel Pedowitz, Safe Place for Youth, Venice, CA S2.09 Meyerland

Host Homes: Engaging Your Community in Ending Youth Homelessness

During this spotlight session, hear about the experience of a youth homelessness advocate who also has provided a host home for a young person. Learn the ins and outs of navigating this arrangement between service providers, youth and community members. Gain strategies for recruiting, training and supporting host home providers in your community.

- Shahera Hyatt, California Homeless Youth Project, Sacramento, CA
- Eric Masten, National Network for Youth, Washington, D.C. (Moderator)

#### **THURSDAY February 23**

Westchase

LOCATION

In this session, learn how to best meet the housing needs of veterans who are homeless or at risk of experiencing homelessness. Hear how communities are collaborating with the Department of Veterans Affairs and other providers to ensure veterans and their families are obtaining housing and the support services they need. Learn why a systemic approach to ending homelessness works better than an individual program approach to serving veterans and their families.

Poolside **Event Pavilion** 

TIME	EVENT	LOCATION
7:30 - 9 am	HUD SNAPs Q&A	Salon B
8:00 - 9 am	A WAY HOME AMERICA ADVISORY COMMUNITY MEETING	Salon C
8:00 - 9 am	LISTENING SESSION: ADDRESSING HOMELESSNESS IN RURAL COMMUNITIES	Salon A
8 am - 3:30 pm	REGISTRATION CHECK-IN	Texan Foyer
8 - 9:00 am	CONTINENTAL BREAKFAST	Texan Foyer
9:15 - 10:45 am	WORKSHOPS III	
3.01	What are housing-focused services? Learn how to help staff conduct activities that are entirely focused on helping every person in shelter move into permanent housing as quickly as possible. Topics will include creating housing plans, a housing-focused shelter environment and strength-based case management strategies. Panelists also will provide an overview of which services are best provided in shelter versus after someone is housed.  • Nadine Joyner, Spooner House, Shelton, CT  • John MacDonald, Crossroads Rhode Island, Providence, RI  • Kay Moshier-McDivitt, National Alliance to End Homelessness, Washington, D.C.	Salon A

#### **LOCATION** LOCATION TIME **EVENT** TIME **EVENT**

#### 9:15 - 10:45 am **WORKSHOPS III (Continued)**

#### 3.02 Rapid Re-Housing Case Management: Best Practices from the Alliance's Rapid Salon B Re-Housing Program Standards

Through this workshop, you will learn best practices in housing-focused, rapid re-housing case management, including guidance on strength-based approaches. The workshop will cover relevant sections of standards and how and when to end a case. Hear examples of efforts to ensure housing stability after being housed by the homeless assistance system.

- Rachel Handy, Northwest Youth Services, Mount Vernon, WA
- John Lawlor, The Connection, Inc., Middletown, CT
- Chela Schuster, UMOM New Day Centers, Phoenix, AZ
- Kimberly Tucker, St. Joseph's Villa, Richmond, VA

#### 3.03 Substance Abuse and Mental Health for Youth and Families in Homeless Services Salon C

This workshop will address substance abuse and mental health and current trends in treatment for youth and families. You will learn how harm reduction principles help homeless services engage youth and families in substance abuse treatment and how housing provides the stability necessary to complete treatment. The workshop also will cover the responsibilities of the homeless services system - and the resources available - to address mental health and substance abuse for those experiencing homelessness.

- Mary Bradley, Health Care for the Homeless Houston, Houston, TX
- Lia Hicks, Adult and Child, Indianapolis, IN
- Noelle Porter, National Alliance to End Homelessness, Washington, D.C. (Moderator)
- Andrew Sperling, National Alliance on Mental Illness, Arlington, VA

#### How to Recognize Implicit Bias and Promote Social Justice in Your Organizations Salon F and Communities

This workshop will explore the racial disparities that result from implicit bias, the often unconscious judgments people make about those who are different from them. The workshop will explore how implicit bias and privilege can impact providers' expectations toward the people they serve and the services and supports they provide. You will learn how to examine your own program for signs of implicit bias in order to improve your programming and promote social justice for all.

- Zayed Ahmed, Avenues for Homeless Youth, Minneapolis, MN
- Kim Burke, John Jay College of Criminal Justice, New York, NY
- David Martineau, National Conference for Community and Justice of Metropolitan St. Louis, St. Louis, MO
- Eve Stotland, The Door, New York, NY

#### 3.05 The Role of HUD's Homeless and Mainstream Housing Programs Salon G in Ending Homelessness

The U.S. Department of Housing and Urban Development programs, including the Emergency Solutions Grants and Continuum of Care programs, provide a variety of resources that can be used to serve homeless families. In this workshop, speakers will provide an overview of how HUD's homeless assistance programs will be impacted by new regulations, policies and federal budgets. Speakers also will discuss strategies that communities can employ to better coordinate and target dedicated homelessness resources and integrate them with available mainstream resources.

- Ann Oliva, U.S. Department of Housing and Urban Development, Washington, D.C.
- Marcy Thompson, U.S. Department of Housing and Urban Development, Washington, D.C.

#### 9:15 - 10:45 am **WORKSHOPS III (Continued)**



Briargrove

Do you find it challenging to talk about rapid re-housing and the impact your programs have on ending and preventing homelessness? Telling an effective story is a great way to unlock new partnerships and support. During this session we will discuss the challenges, share resources and help you identify communication strategies for a variety of audiences, including the media.

- Ann Howard, Ending Community Homelessness Coalition, Austin, TX
- Judy Maggio, Judy Maggio Media, Austin, TX

#### Building Effective Partnerships across Domestic Violence and Homeless Service Systems

Salon H

A comprehensive response to family homelessness must be appropriately inclusive and supportive of survivors of domestic violence. This interactive session will explore how communities are working to build bridges across the two service systems; how they have overcome challenges in creating a common vision; how they have effectively used resources; and how they have met safety and crisis housing needs of those experiencing homelessness. Those attending this session are invited to share their own experiences of improving collaboration between homeless and domestic violence providers.

- · Barbie Brashear, Harris County Domestic Violence Coordinating Council, Houston TX
- Peg Hacskaylo, Alliance for Safe Housing, Washington, D.C. (Moderator)
- Mary Ann Haley, Connecticut Coalition to End Homelessness, Hartford, CT
- Mary O'Doherty, Kentucky Coalition Against Domestic Violence, Frankfort, KY
- Matt White, Abt Associates, Inc., Bethesda, MD (Moderator)

#### Education Systems as Critical Partners in Ending Homelessness

Kingwood

In this workshop, we will explore the barriers homeless children and youth face in school, including those that can hinder high school graduation. Learn how programs can work with school districts to identify homeless students, ensure they are enrolled in and stay in school, and facilitate access to Head Start and Early Head Start programs. Understand how programs can create additional supports at school and in the community, especially once children are housed. Learn the most appropriate ways to involve education liaisons in homeless services systems to meet the housing and service needs of families.

- Christina Dukes, National Coalition for Homeless Education, Browns Summit, NC
- Kerry Wrenick, Kansas City Public School #500, Kansas City, KS
- Kollin Min, Bill and Melinda Gates Foundation, Seattle, WA (Moderator)

#### 3.09 Equal Access to Housing in HUD Programs

Meyerland

This interactive session will use small groups to explore more operational facets of the 2012 and 2016 Equal Access Rule implementation, and activities that support compliance. Consistent with HUD's mission to support inclusive communities, this rule requires all eligible individuals and families be served consistently, regardless of sexual orientation, gender identity or marital status. The rule applies to all recipients and sub-recipients of Community Planning and Development (CPD) funding, including service providers, owners, operators and managers of shelters, and other buildings and facilities funded by any CPD program.

- David Canavan, Canavan Associates, Cambridge, MA
- · Caitlin Frumerie, RI Office of Housing and Community Development, Providence, RI
- Sharan London, ICF International, Washington, D.C.
- Abby Miller, U.S. Department of Housing and Urban Development, Washington, D.C.

FRIDAY February	/ 24		FRIDAY Februar	y 24	
TIME	EVENT		TIME	EVENT	LOCATION
9:15 - 10:45 am	WORKSHOPS III (Continued)		1:15 - 2:45 pm	WORKSHOPS IV (Continued)	
3.10	Rapid Re-Housing: A Great Housing First Model for Youth	Westchase	4.03	How to Partner with Your Public Housing Authority to End Homelessness	Salon C
	Communities know the effectiveness of rapid re-housing to get people back into housing and on their feet. But many assume the model will not work for homeless youth. During this workshop, hear about the lessons learned from the Alliance's Rapid Re-Housing for Youth Learning Community. Gain an understanding of the importance of using a Housing First approach to addressing youth homelessness. Learn best practices for youth rapid re-housing and how to expand it in your community.  • Lynne Brockmeier, Riverside University Health System, Riverside, CA • Lawrence Cohen, Point Source Youth, Brooklyn, NY • Mindy Mitchell, National Alliance to End Homelessness, Washington, D.C. (Moderator) • Niki Paul, Ending Community Homelessness Coalition, Austin, TX			Ending homelessness is a more elusive goal when Public Housing Agencies (PHAs) are not at the table. Now, more than ever, it is important for homeless advocates and service providers to engage in meaningful ways with their PHAs. Through this workshop, you will learn the many ways PHAs can help end homelessness. Learn strategies for approaching and partnering with your PHA and the challenges. Hear about the outcomes for families that received permanent housing vouchers as part of HUD's Family Options Study.  • Melissa Peterman, San Diego Housing Commission, San Diego, CA • Jessica Preheim, Houston Housing Authority, Houston, TX • Mark Thiele, Houston Housing Authority, Houston, TX • Michelle Wood, Abt Associates, Bethesda, MD	
11:15 - 12:45 pm	LUNCH PLENARY	Texan Ballroom Salon D&E	4.04	Preventing Family and Youth Homelessness	Salon F
	Remarks By: Ann Oliva, Director, Office of Special Needs Assistance Programs, U.S. Department of Housing and Urban Development, Washington, D.C.  Megan Gibbard, Director, A Way Home America, Seattle, WA  Special Presentation: Phoebe VanCleefe, Executive Committee Member, National Youth Forum on Homelessness, Houston, Texas Rivianna Hyatt, Executive Committee Member, National Youth Forum on Homelessness, Los Angeles, CA			Homelessness prevention is an important but resource-limited component of a homeless services system. Through this workshop, learn how to use homelessness prevention resources more effectively, including targeting families most at risk of becoming homeless, understanding the unique needs of at-risk youth, and ensuring that households helped with homelessness prevention do not remain at risk of homelessness.  • Daniel Farrell, HELP USA, New York, NY • Katharine Gale, Katharine Gale Consulting, Berkeley, CA (Moderator and Speaker) • Shira Hasson-Schiff, Cocoon House, Everett, WA	
	Special Address: The Honorable Sylvester Turner, Mayor, The City of Houston		4.05	A Vision for Permanent Supportive Housing for Families	Salon G
<b>1:15 - 2:45 pm</b> 4.01	WORKSHOPS IV  Advocacy Opportunities in the 115th Congress  This workshop will help you better understand why participating in advocacy to increase federal funding for homeless assistance programs is critical to making progress this year. Find out how decisions facing Congress are expected to impact what we can accomplish. Learn about the new Congress and why educating new and target members will be particularly important. Engage in a discussion about effective strategies for advocates to use to educate members of various political and ideological persuasions, with a focus on Republicans and conservatives. Hear about current opportunities to get involved in the Alliance's advocacy work to make an impact.  • Steve Berg, National Alliance to End Homelessness, Washington, D.C.  • Julie Klein, National Alliance to End Homelessness, Washington, D.C.  • Shannon Nazworth, Ability Housing, Jacksonville, FL	Salon A	<b>i</b> 4.06	Permanent Supportive Housing (PSH) is the intervention best suited for homeless families that need ongoing services and support to stay housed. This workshop will review what is known about the dynamics of family homelessness and which families may most need PSH. A panel of community leaders will discuss how they are making decisions about how to prioritize families for PSH. Attendees also will discuss how to create opportunities for families to move on from PSH to other housed situations, when appropriate.  • Samantha Batko, National Alliance to End Homelessness, Washington, D.C.  • Marygrace Billek, Mercer County Department of Health and Human Services, West Windsor, NJ  • Michelle Flynn, Road Home, Salt Lake City, UT  • Eva Thibaudeau, Houston Coalition for Homelessm, Houston, TX  • Marcy Thompson, U.S. Department of Housing and Urban Development, Washington, D.C.  Expanding Rapid Re-Housing: Identifying and Braiding Multiple Funding Sources	Briargrove
4.02	What Can We Learn from Efforts to End Veteran Homelessness?  This session highlights the important lessons from ending veteran homelessness that can be applied to ending family and youth homelessness. Communities will discuss actionable steps you can implement to create an effective system that ends family homelessness. They include community coordination, coordinated entry, real-time data tracking, performance measurement, leveraging local political leadership, and sustaining the system once it has achieved it's goal.  • Steve Culbertson, Impact Services Corporation, Philadelphia, PA  • Anthony Love, U.S. Department of Veterans Affairs, Washington, D.C.  • Bree Williams, Ending Community Homeless Coalition, Austin, TX	Salon B		During this session, we will discuss creative funding sources for expanding rapid re-housing. Attendees will discuss the challenges and possible solutions related to braiding multiple sources of funding for rapid re-housing, including performance reporting, documentation and potential tools. We also will identify possible federal policy changes that could improve the process.  • Jason Alexander, Capacity for Change, LLC, Chester, PA • Suzanne Wagner, Housing Innovations, Peekskill, NY (Moderator and Speaker) • Melanie Zamora, The Road Home, Salt Lake City, UT	

TIME

#### LOCATION

#### 1:15 - 2:45 pm WORKSHOPS IV (Continued)



#### 4.07 Lowering Barriers in Transitional Housing for Youth and Families

#### Salon H

Transitional housing (TH) programs should be carefully targeted to those with specific needs and who choose TH over other housing models. This session will explore why TH programs should have as few barriers as possible. You will hear about youth and family TH programs that have transformed to low-barrier, voluntary services models. Learn how to transform your community's TH programs, too.

- Jon Bradley, Preble Street, Portland, ME
- Elizabeth Eastlund, Rainbow Services, San Pedro, CA
- Sarah Hunter, Advocate, Takoma Park, MD (Moderator)
- Amy Wilkerson, Sheltering Arms/Safe Space, Jamaica, NY

#### 4.08 How to Use Family Intervention to Aid Homeless Youth

#### Kingwood

This workshop will help you understand the importance and effectiveness of family intervention to address conflict and safely reconnect homeless youth with their families. Learn strategies to assess whether or not youth will benefit from family intervention services. Hear about different evidence-based and emerging models of family intervention for youth in crisis, see how these models can potentially be adapted to serve youth experiencing homelessness, and how to incorporate them into your homelessness programs and systems.

- Norweeta Milburn, UCLA Nathanson Family Resiliency Center, Los Angeles, CA
- Michael Pergamit, Urban Institute, Washington, D.C.
- Lakesha Pope Jackson, U.S. Department of Health and Human Services, Dallas, TX (Moderator)
- Debbie Powell, Department of Health and Human Services, Washington, D.C.
- Justin Sage-Passant, Eva's Place, Toronto, ON, Canada

#### 4.09 Increasing Employment for Families

#### Meyerland

This workshop covers the evidence-based models for employment interventions in homeless services. Understand the role employment plays in various housing models, such as Permanent Supportive Housing and rapid re-housing. Learn about funding streams for providing employment services to families and explore how child care and transportation can be funded and made accessible.

- Heidi Boyd, Hennepin County Office to End Homelessness, Minneapolis, MN
- Gary Grier, Coalition for the Homeless, Houston, TX
- Barbara Poppe, Barbara Poppe & Associates, Columbus, OH (Moderator)
- Carl Wiley, Heartland Alliance, Chicago, IL

#### 4.10 Achieving a Two-Generation Response to Family Homelessness

#### Westchase

A two-generation approach provides interventions to strengthen and stabilize the whole family. This workshop will explore how homeless service system providers can work with child-serving organizations to offer this approach to families experiencing homelessness. Promising approaches will be examined, and attendees are encouraged to offer their own insights into building two-generational responses.

- Marsha Basloe, U.S. Department of Health and Human Services, Washington, D.C.
- Jennifer Godfrey, Utah Community Action, Salt Lake City, UT
- Janelle Leppa, Simpson House, Minneapolis, MN
- Sharon McDonald, National Alliance to End Homelessness, Washington, D.C. (Moderator)

#### 3 - 4:30 pm WORKSHOPS V

**EVENT** 

#### 5.01 Evaluating and Improving Coordinated Entry Systems

Salon A

This workshop will cover new HUD guidance on coordinated entry systems. It also will provide examples of communities that have learned important lessons since implementing coordinated entry systems. Learn what infrastructures and processes can help you continuously evaluate a coordinated entry system's effectiveness. Explore what performance targets and measures to use in the evaluation process.

- Megan Blondin, MANY, Pittsburgh, PA
- Michele Fuller-Hallauer, Clark County Social Service, Las Vegas, NV
- Matt White, Abt Associates, Bethesda, MD (Speaker and Moderator)

#### 5.02 Advocating for Education and Employment for Youth

Salon B

What educational options are available for youth? How can the homeless services system encourage secondary or higher education? Through this workshop, we will address these questions as well as cover evidence-based models for employment interventions for youth in homeless services. Learn what funding streams are available for providing these services to youth in your community.

- Sherilyn Adams, Larkin Street Youth Services, San Francisco, CA
- Simon Costello, Los Angeles LGBT Center, Los Angeles, CA
- Rachel Gragg, U.S. Department of Agriculture, Washington, D.C.
- Carl Wiley, Heartland Alliance, Chicago, IL (Moderator)

#### 5.03 How Funders Can Make a Difference in Family and Youth Homelessness

Salon C

Philanthropy plays a very important role in shaping an effective homelessness system. Through this workshop, gain an understanding of how both national and local funders are able to improve the performance of their providers by funding effective programs and initiatives, encouraging consumer engagement, acting as advocates to local and national leaders, leveraging government funds, and filling funding gaps when necessary.

- Amanda Andere, Funders Together to End Homelessness, Boston, MA
- Sheila Babb Anderson, Campaign Advocacy Fund, Seattle, WA
- Aimee Hendrigan, Melville Charitable Trust, New Haven, CT
- Kelli King-Jackson, The Simmons Foundation, Inc., Houston, TX

#### 5.04 Improving Systems in Balance-of-State and Regional CoCs

Salon F

23

Balance-of-State (BoS) and regional Continuum of Care (CoC) organizations experience unique challenges in creating effective systems, collecting actionable data, standardizing practices and developing a governance structure that works. This workshop will explore solutions to these common issues in varying geographies.

- Zachary Brown, West Virginia Coalition to End Homelessness, Bridgeport, WV
- Lauren Knott, Technical Assistance Collaborative, Boston, MA
- Michael Thomas, Georgia Department of Community Affairs, Atlanta, GA

FRIDAY Februar	y 24	
TIME	EVENT	LOCATION
3 - 4:30 pm	WORKSHOPS V (Continued)	
5.05	Service Strategies for Highly Vulnerable Families	Salon G
	How can homeless service providers better serve highly vulnerable families, regardless of housing type? Through this workshop, gain an understanding of service strategies that can support highly vulnerable families, such as Critical Time Intervention, and learn about transitioning a program to a lower-barrier, harm-reduction model.	
	<ul> <li>Carolyn Hanesworth, Mercy College, New York, NY</li> <li>Marilyn Nelson, Transitions, Spokane, WA</li> <li>Andrea White, Housing Innovations, Lake Peekskill, NY</li> </ul>	
5.06	The Scoop on Roommates and Shared Housing Options for Families and Youth	Briargrove
	Communities are using shared housing and roommates as creative solutions to address family and youth homelessness. During this session, attendees will discuss ways to engage landlords for shared housing, lease options and paying rent. Explore challenges and solutions in creating shared housing arrangements, including federal and local policy changes that could make it easier to establish them. Attendees also will discuss best practices for matching roommates.	
	<ul> <li>Meghann Cotter, Micah Ecumenical Ministries, Fredericksburg, VA</li> <li>Kris Freed, LA Family Housing, North Hollywood, CA</li> <li>Lorena McDowell, Northern Virginia Family Service, Oakton, VA</li> <li>Bill Motsavage, Valley Youth House, Allentown, PA</li> </ul>	
5.07	Building Creative Local Partnerships for Families	Salon H
	How can homeless service providers collaborate with other service programs and systems to best support families and children while they are experiencing homelessness and after they are re-housed? During this session, attendees will discuss essential supports children need and brainstorm the programs that can provide those supports to children while they are homeless and after they are housed. Attendees also will discuss ways to engage new partners, including those in the faith community.	
	<ul> <li>Kellyann Day, New Reach, New Haven, CT</li> <li>Jennifer Godfrey, Utah Community Action, Salt Lake City, UT</li> <li>Grace Whitney, Connecticut Office of Early Childhood, Hartford, CT</li> </ul>	
5.08	Learning from Efforts to End Homelessness in the United Kingdom	Kingwood
	What are they doing about homelessness in the U.K.? A small group of U.S. providers went to the U.K. last year to find out. Through the Alliance's Transatlantic Practice Exchange (with U.K. partner Homeless Link) they sought out innovations and interventions that could be applied here. At this workshop you will find out what they learned about prevention, LGBTQ approaches, positive pathways and more.	
	<ul> <li>Kendra Lutes, Terry Reilly Health Services, Boise, ID</li> <li>Tedd Peso, The Night Ministry, Chicago, IL</li> <li>Nan Roman, National Alliance to End Homelessness, Washington, D.C.</li> <li>Erika Schmale, Homeward, Richmond, VA</li> <li>Pachol Yodor, Project HOME, Philadelphia, PA</li> </ul>	

• Rachel Yoder, Project HOME, Philadelphia, PA

#### FRIDAY February 24

TIME EVENT LOCATION

#### 3 - 4:30 pm WORKSHOPS V (Continued)

#### 5.09 Innovative Partnerships with Legal Services

Meyerland

Homeless people can face a variety of legal issues. During this session, learn about communities that have created innovative partnerships with legal services, including New York City's partnership with the Legal Aid Society. Gain a better understanding of the legal issues homeless people face and the services and legal protections available to them.

- Joshua Goldfein, The Legal Aid Society, New York, NY
- Amy Horton-Newell, American Bar Association, Washington, D.C.
- Erin Palacios, Bay Area Legal Aid, Oakland, CA

#### .10 Ending Homelessness among Native Americans and Alaska Natives

Westchase

25

During this workshop, explore the strategies and funding sources tribal communities are using to help end homelessness among Native Americans. Understand how you can be more responsive to the housing needs of Native Americans, both on and off tribal lands. Learn about the unique challenges faced by American Indians and Alaska Natives and how communities are working to address those challenges.

• Edison Red Nest, Native Futures, Alliance, NE

#### **PLENARY SPEAKERS' BIOGRAPHIES**

**Marilyn Brown** is the President and CEO of The Coalition for the Homeless in Houston, Texas. Marilyn joined the Coalition in January 2012 as the President & CEO. She has worked in the nonprofit, corporate and government sectors throughout her career. Ms. Brown was transferred to Houston in the late 90's when she worked for BFI, Inc. She later worked as Director of Community Relations for Waste Management, Inc. Moving back into the nonprofit world, Marilyn worked at the Greater Houston Community Foundation and was the President & CEO of Leadership Houston. Her love of community led her to law school at the University of Houston Law Center, graduating in December 2010. She has a B.S. in Education from the University of Tennessee and an M.B.A. in Marketing from the University of Memphis.

**Matthew Doherty** brings to his role more than 22 years of leadership in both the private and public sectors, focused on the creation and integration of housing, services programs and economic opportunities for communities and households. Before becoming Executive Director of the U.S. Interagency Council on Homelessness, Mr. Doherty served as Director of National Initiatives, guiding the agency's work with state and local partners for the implementation of Opening Doors. He has held leadership positions at the Corporation for Supportive Housing, the San Diego Housing Commission and the King County Housing Authority in Washington State. He also has served as a consultant to local agencies across the country. He ensures that such community-based perspectives inform federal actions to support and drive progress across the country.

**Megan Gibbard** is the Director of A Way Home America. She previously coordinated the regional effort to prevent and end youth homelessness in King County, Washington; was the Executive Director of Teen Feed, a small agency in Seattle's University District; and has worked with youth experiencing homelessness for the past 15 years. She received her MSW from the University of Washington in 2004 and and became a Licensed Independent Clinical Social Worker (LICSW) in 2011.

**Rivianna Hyatt** is an executive committee and founding member of the National Youth Forum on Homelessness. In 2015, Ms. Hyatt was on the True Colors Fund's 40 of the Forty list and worked as a True Fellow to start Beyond the Balcony, a community initiative to bring together LGBTQ homeless youth and theater. She is a recent graduate of Mills College and resides in Los Angeles.

Ann Oliva has been the Director of the Office of Special Needs Assistance Programs, the office that manages HUD's homeless programs, since May 2007. In her tenure at HUD, Ms. Oliva has managed the design and implementation of the 1.5 Billion Homelessness Prevention and Rapid Re-Housing Program and the overhaul of HUD's homeless program portfolio as part of implementation of the HEARTH Act. Before coming to HUD, Ms. Oliva was an independent human services consultant and spent more than nine years at the Community Partnership for the Prevention of Homelessness, the organization responsible for administration of public homeless services in the District of Columbia.

**Nan Roman** is President and CEO of the National Alliance to End Homelessness, a public education, advocacy and capacity-building organization. She is a leading national voice on the issue of homelessness. Under her guidance, the Alliance has successfully identified and promoted innovative strategies for ending homelessness that have been adopted by communities across the country. In her role, Ms. Roman works closely with members of Congress and the Administration, as well as with officials and advocates at the state and local levels. She collaborates with Alliance partners to educate the public about the real nature of homelessness and effective solutions. She has researched and written on the issue of homelessness, regularly speaks at events around the country and frequently serves as an expert on the issue for the media. Her unique perspective on homelessness and its solutions comes from more than 20 years of local and national experience in the areas of poverty and community-based organizations.

Mayor Sylvester Turner was elected Mayor of Houston on December 12, 2015, to serve a four-year term beginning January 4, 2016. He was born and raised in the Acres Homes community in northwest Houston. Mayor Turner graduated from the University of Houston and Harvard Law School before joining the law firm of Fulbright & Jaworski. He later founded the Houston law firm of Barnes & Turner in 1983. In 1988, Mayor Turner was elected to the Texas House of Representatives to serve the people of House District 139 in Northwest Houston. He served until his election as mayor, working on the House Appropriations Committee for 21 years and serving as Speaker Pro Tem for three terms. He was appointed to several Budget Conference Committees to help balance the state's budget and served on the Legislative Budget Board. He is very proud of his daughter Ashley, who is continuing the Turner family tradition of public service in the healthcare field.

Phoebe VanCleefe is a dedicated (Black Trans) Subject Matter Expert, a True Colors Fund 40 of the Forty Honoree and an Executive Committee and Founding Member of the National Youth Forum on Homelessness, which is co-sponsored by the National Alliance to End Homelessness and True Colors Fund. Ms. VanCleefe also serves as the Youth and Young Adult Specialist at the Coalition for the Homeless in Houston, TX. She's driven to better the narratives of the black trans woman through all of her work.

**Richard Hooks Wayman** serves as the National Executive Director of the Children's Defense Fund. In this capacity, he leads the organization's national advocacy, policy, program and organizing efforts to end child poverty, ensure access to quality affordable health and mental health coverage, expand opportunities for child care for low-income families, promote educational equity and improve the well-being of children in our child welfare and juvenile justice system. Before joining CDF, Mr. Hooks Wayman served as the CEO of LUK, Inc., a regional social service nonprofit offering behavioral health, child welfare and family support services in Central Massachusetts. Before his work in Massachusetts, Mr. Hooks Wayman was the Executive Director of Hearth Connection, an intermediary organization offering supportive housing to persons experiencing chronic homelessness in Minnesota. Previously, he served as Senior Youth Policy Analyst for the Washington, D.C.-based National Alliance to End Homelessness, focusing on federal policy for homeless youths, juvenile justice and child welfare reform. He also was Director of the StreetWorks Collaborative, where he managed outreach workers and authored the Minnesota Runaway and Homeless Youth Act.

## ABOUT the ALLIANCE

The National Alliance to End Homelessness is a leading voice on the issue of homelessness. The Alliance analyzes policy and develops pragmatic, cost-effective policy solutions. We work collaboratively with the public, private and non-profit sectors to build state and local capacity, leading to stronger programs and policies that help communities achieve their goal of ending homelessness. We provide data and research to policymakers and elected officials in order to inform policy debates and educate the public and opinion leaders nationwide.

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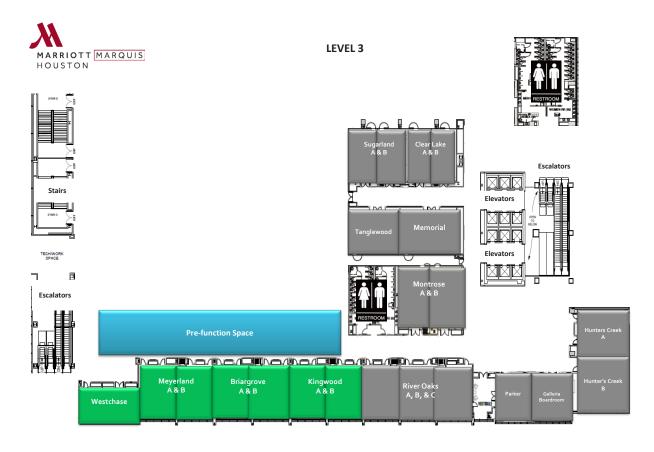
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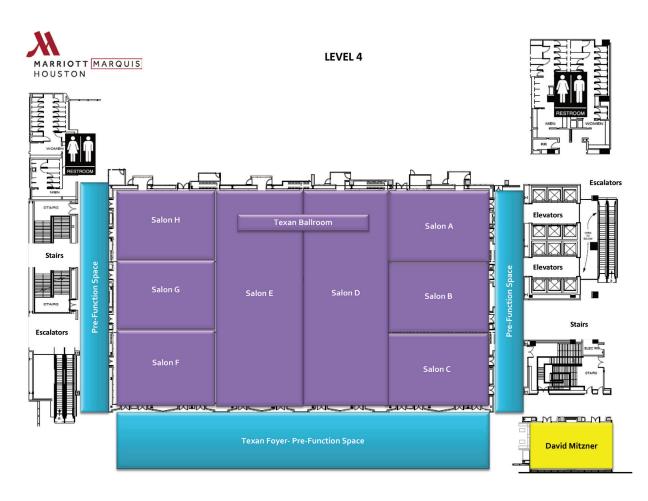
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