Progressive Engagement is:

**flexible**

A progressive engagement approach recognizes that each household's strengths and needs can change over time.

**targeted**

Each person experiencing homelessness faces different needs and obstacles. A progressive engagement approach targets resources to each household's needs, and flexes up supports as greater needs are identified.

**efficient**

Every crisis response system needs more resources. Progressive engagement ensures that the most intensive – and costly – resources remain available to those with the greatest needs.

[link to what is progressive engagement](endhomelessness.org/what-is-progressive-engagement/)