

## Appendix 2: Client Survey

1. Where are you currently located?  
Enter city name (e.g., San Francisco):  
Select state or US Territory:
2. What is your race and/or ethnicity? (Please select as many as you like)
  - a. American Indian, Alaska Native, or Indigenous
  - b. Asian or Asian American
  - c. Black, African, or African American
  - d. Hispanic/Latin(a)/(o)/(x)
  - e. Middle Eastern or North African
  - f. Native Hawaiian or Pacific Islander
  - g. White
  - h. Not sure
  - i. Prefer not to answer
  - j. Other [Please enter race or ethnicity]
3. We want the above list to include the race/ethnicity you call yourself. Does it?
  - a. Yes
  - b. No
  - c. Prefer not to answer
4. What is your preferred language (please select as many as you like)?
  - a. English
  - b. Spanish
  - c. Chinese (including Mandarin, Cantonese, or Other Chinese Languages)
  - d. Tagalog (Filipino)
  - e. Vietnamese
  - f. French or French Creole
  - g. Arabic
  - h. Not sure
  - i. Prefer not to answer
  - j. Different Preferred Language [Option to specify]
5. What is your gender identity? (Check all that apply)
  - a. Woman/Girl
  - b. Man/Boy
  - c. Non-binary
  - d. Culturally-Specific Identity (e.g., Two-Spirit)
  - e. Questioning
  - f. Prefer not to answer
  - g. Different Identity: \_\_\_\_\_
6. We want the above list to include the gender you call yourself. Does it?
  - a. Yes
  - b. No
  - c. Prefer not to answer

7. Do you have transgender experience/ Do you identify as transgender?
  - a. Yes
  - b. No
  - c. Questioning
  - d. Not sure
  - e. Prefer not to answer
  
8. I am taking this survey to give feedback
  - a. For a person currently experiencing homelessness ([Continue to question 9](#))
  - b. For a formerly homeless person ([Continue to question 9](#))
  - c. As an instake worker ([Continue to Intake Worker Survey](#))
  
9. Do you have any other thoughts to share about the race, ethnicity, language, and gender categories you had to choose from? [Open-Ended Question]
  
10. As a part of your contact with the homeless services system, you were asked about your race and gender. A person's race and gender sometimes lead to discrimination or limit opportunities in housing, education, employment, and other areas.

Do you think racial discrimination is one of the reasons you became homeless?

  - a. Yes
  - b. No
  
11. Do you think gender discrimination or gender-related challenges are one of the reasons you became homeless?
  - a. Yes
  - b. No
  
12. If I had a choice, I would never again be asked a question about (check all that apply)
  - a. My race/ethnicity
  - b. My gender
  - c. My physical health status
  - d. My mental health status
  - e. Drug/alcohol use
  - f. Relationships, including domestic violence history
  - g. Contacts with the police or the criminal justice system
  - h. Previous places I've lived
  
13. What do you think people need to know to help you find the kind of housing you need? [Open-Ended Question]