

Appendix 3: Intake Worker Survey

1. Where are you located?
Enter city name (e.g., San Francisco):
Select state or US Territory:
2. What is your race and/or ethnicity? (Please select as many as you like)
 - a. American Indian, Alaska Native, or Indigenous
 - b. Asian or Asian American
 - c. Black, African, or African American
 - d. Hispanic/Latin(a)/(o)/(x)
 - e. Middle Eastern or North African
 - f. Native Hawaiian or Pacific Islander
 - g. White
 - h. Not sure
 - i. Prefer not to answer
 - j. Other [Please enter race or ethnicity]
3. We want the above list to include the race/ethnicity you call yourself. Does it?
 - a. Yes
 - b. No
 - c. Prefer not to answer
4. What is your preferred language (please select as many as you like)?
 - a. English
 - b. Spanish
 - c. Chinese (including Mandarin, Cantonese, or Other Chinese Languages)
 - d. Tagalog (Filipino)
 - e. Vietnamese
 - f. French or French Creole
 - g. Arabic
 - h. Not sure
 - i. Prefer not to answer
 - j. Different Preferred Language [option to specify]
5. What is your gender identity? (Check all that apply)
 - a. Woman/Girl
 - b. Man/Boy
 - c. Non-binary
 - d. Culturally-Specific Identity (e.g., Two-Spirit)
 - e. Questioning
 - f. Different Identity [option to specify]
6. We want the above list to include the gender you call yourself. Does it?
 - a. Yes
 - b. No
 - c. Prefer not to answer

7. Do you have transgender experience/ Do you identify as transgender?
 - a. Yes
 - b. No
 - c. Questioning
 - d. Not sure
 - e. Prefer not to answer

8. I am taking this survey to give feedback
 - a. For a person currently experiencing homelessness ([Continue to Client Survey](#))
 - b. For a formerly homeless person ([Continue to Client Survey](#))
 - c. As an intake worker ([Continue to question 9](#))

9. Have you asked people the updated trial versions of the race and gender questions?
 - a. Yes ([Continue to question 11](#))
 - b. No ([Skip to question 17](#))

10. Are most participants easily able to answer the trial version of the race question?
 - a. Yes
 - b. No

11. Are most participants easily able to answer the trial version of the gender question?
 - a. Yes
 - b. No

12. Do you have experience with asking people the current versions of the race and gender questions?
 - a. Yes ([Continue to Questions 13](#))
 - b. No ([Skip to Question 16](#))

13. As compared to the current race question, participants asked the trial version seem
 - a. more confused
 - b. less confused
 - c. about the same

14. As compared to the current gender question, participants asked the trial version seem
 - a. More confused
 - b. Less confused
 - c. About the same

15. Are you comfortable asking the trial versions of the race and gender questions?
 - a. Yes
 - b. No — Please explain why? _____ (Optional open-ended question)

16. Do you have any other thoughts or observations to share about the trial race and gender questions you shared with clients? [Open-Ended Question]

17. From my experience, we ask clients
 - a. Too many questions
 - b. Not enough questions
 - c. The right number of questions.

18. From my experience, clients really hate answering questions about their (check all that apply)
 - a. Race/ethnicity
 - b. Gender
 - c. Disability
 - d. Physical health status
 - e. Mental health status
 - f. Drug/alcohol use
 - g. Relationships, including domestic violence history
 - h. Contacts with the police or the criminal justice system
 - i. Previous places they've lived
 - j. None of the above

19. What do you think people need to know to help people experiencing homelessness find the kind of housing they need? [Open-Ended Question]