

**POSITION:** Director, Lived Experience Innovation  
**SUPERVISED BY:** Chief Equity Officer  
**CLASSIFICATION:** Full-time, regular, exempt  
**LOCATION:** Washington, DC (local hybrid)  
**SALARY RANGE:** \$72,505-\$108,810

**The National Alliance to End Homelessness** (the Alliance) is a nonprofit, non-partisan organization committed to preventing and ending homelessness in the United States. The Alliance uses data and research to identify solutions to homelessness; works with Congress and the Administration to support and advance these solutions; and helps communities to implement the solutions. Recognizing the disproportionality of people of color who experience homelessness and the disparities that cause this, it undertakes its work in the context of achieving racial equity.

If you are committed to helping the nation SOLVE the problem of homelessness, consider joining the Alliance.

#### **What we are looking for:**

The Alliance is looking for a talented Director of Lived Experience Innovation (DLEI) committed to helping end homelessness through the design and implementation of strategic innovations that build power and opportunity for people with lived experience of homelessness and rapidly advance the goals of the Alliance. The DLEI will lead organizational efforts to center lived experience in the Alliance's work with a focus on racial equity and housing justice. This role is instrumental in our efforts to share power through meaningful partnership with people with lived expertise and create lasting structures that support our advocacy efforts. We seek someone who can manage multiple priorities, has strong relationship building skills with diverse stakeholders (non-profit organizations, local government and system partners, advocates, and community groups) , and has as a creative and self-motivated spirit.

#### **What you will do:**

The DLEI will work with the CEQO and other members of the Senior Leadership Team to develop internal capacity/practices and externally facing initiatives that support partnership and co-creation with people with lived experience in all areas of the Alliance's work, including policy, advocacy, research, equity and inclusion, and community-based capacity building.

#### **Tasks will include:**

- Develop and implement the Alliance's plan to partner with people with lived experience of homelessness.
- Act as a key member of the Diversity, Equity and Inclusion team.
- Serve as a thought leader within the Alliance and in the field to assess trends, develop Alliance positions, and work with policymakers and practitioners. Identify opportunities to create new solutions toward preventing and ending homelessness and develop mechanisms and partnerships to pilot and iterate new ideas.
- Evaluate and initiate changes to the Alliance's programs, policies, workflow and values to infuse lived experience into the organization's culture and operations.
- Lead the Alliance's efforts to include people with lived expertise and experience of homelessness at our national conferences as attendees, speakers and content co-creators. Manage the conference experience for our attendees with lived expertise.
- Lead the design, implementation and administration of the Alliance's Consumer Advisory Board (CAB). Provide operational support to the CAB and other existing initiatives.
- Work closely with the Policy Team/Field Operations to assist in building/maintaining a significant cohort of advocates with lived experience of homelessness and related advocacy agenda.

- In partnership with the Senior Leadership Team, design and implement innovative strategic initiatives.
- Discover new partnership opportunities to strengthen and broaden collective impact, focusing on organizations led by people with lived experience and people of color.
- Participate with the Communications Department of the Alliance to ensure that lived experience is reflected in our internal and external materials. Elevate the authentic narratives of people with lived experience and create media and communication channels to share more widely in partnership with the marketing and communications team.
- The DLEI is expected to work closely and collaboratively with **other Alliance staff members**.
  - Assist as needed in *fundraising* for the Alliance.
  - To the extent relevant *fulfill funder requirements* and monitor grant deliverables.
  - Help lead the planning process for Alliance conferences and develop workshops for the conferences.
  - Contribute articles, blog posts and other *written materials* to the Alliance Online News, website, and social media outlets.
  - Assist in content planning and implementation of any Alliance *events*.
- Present the Alliance's work in this area at conferences and to external stakeholders.
- Oversee or supervise relevant Alliance and contracted staff.
- Participate in other responsibilities as determined by the CEO and CEQO.

### **What a successful candidate will need:**

#### Minimum Qualifications:

- Lived experience of homelessness, housing instability and/or with systems related to homelessness and housing instability
- Minimum five years of experience in relevant field. Experience may include internships and/or other volunteer positions.
- Prior Federal/local government, technical assistance, or nonprofit experience

#### Knowledge and skills:

- Demonstrated commitment to the goal of ending homelessness
- Demonstrated experience and ability to recognize and respond to the ways race, ethnicity, sexual orientation, and gender identity intersect to further promote racial equity and social justice.
- Demonstrated experience and ability in working with marginalized or vulnerable populations (e.g., LGBTQ, people with disabilities, people experiencing homelessness, etc.,).
- Demonstrated personal initiative
- Strong organizational and relationship-building skills
- Excellent written and oral communication skills

### **What we can offer you:**

The Alliance is strong, flexible team of professionals that works collaboratively to achieve its mission of preventing and ending homelessness in the nation. We offer a supportive work environment in which staff has both the responsibility and opportunity to pursue and achieve solutions to a national social problem. In addition to an environment in which every member of the staff is valued and has the opportunity to contribute, the Alliance offers the following benefits.

- Hybrid work environment. *Currently, three days remote and two eight-hour days in the office each week. As the Alliance's hybrid work schedule evolves, candidates should anticipate that the schedule will change.*
- Competitive salary
- Employer supported health, dental, vision, life, and disability insurance.
- 403(b) retirement plan
- Paid vacation, personal, and sick leave and a generous holiday schedule.

### **How to Apply:**

Email resume, cover letter to [jobs@naeh.org](mailto:jobs@naeh.org). Use DLEI in subject line of email.

*The Alliance is an equal opportunity employer and values diversity. All employment is decided on the basis of qualifications, merit and business need.*