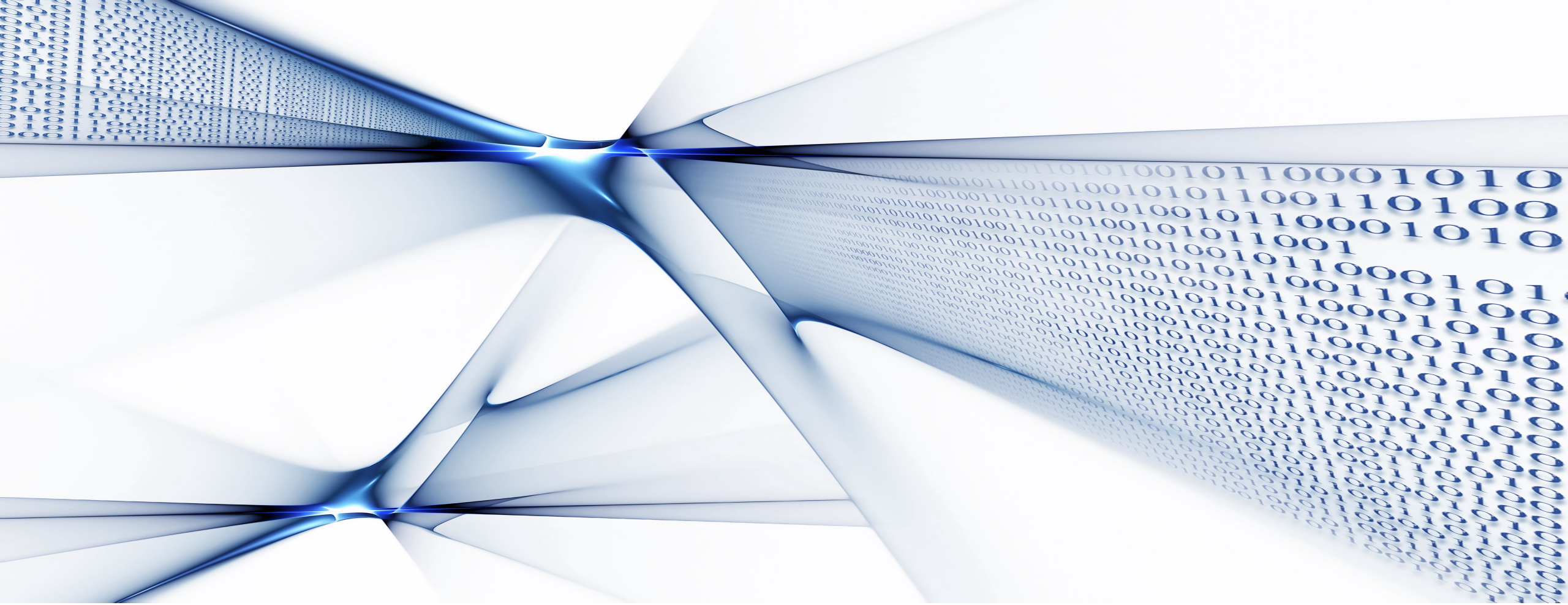


Calculating Change: The Continuing Conversation on Data Reform

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CALCULATING CHANGE: THE CONTINUING CONVERSATION ON DATA REFORM

Joy Moses
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BACKGROUND



Ideas Percolating from Various Directions:

- How Data is Collected
- How Data is Reported

Held Conversations About Different Ideas:

- Partnering Organizations
- Forum at the Alliance's National Conference
- Alliance Workgroups
- Zoom-Based Open Forums

List of Ideas

- Goals:
 - + Informs improvements to service delivery
 - + Sheds light on resource gaps
- Ongoing Conversations

DEMOCRATIZING ACCESS TO DATA

Idea: Make more information publicly available

- Foster collaboration and enhancing research
- Stella P public-facing
- Encourage and support community-specific dashboards

Idea: Ease client access to their own case files

- Build trust, correct inaccuracies, share information, . . .
- Some communities implementing use of phone apps



IDENTIFYING AND RESPONDING TO CHALLENGES

Idea: Transfer Client-level or Person-level Data

- Greatly expand research possibilities
- Ease ability to examine demographic data, including related to intersectional identities
- Committee of stakeholders to evaluate feasibility and how to implement while addressing concerns about misuse of data and client privacy

Idea: More than Once a Year Data Posting and Analysis

- Quarterly, monthly, . . .
- Examine and address barriers

WORKFORCE DATA

- Should be a factor in evaluating system capacity to serve people experiencing homelessness
- **Idea: Regularly and publicly report such data, which could include:**
 - Staffing ratios
 - Average tenure
 - Average salaries
 - Employee demographics
 - Other?



GROUP-SPECIFIC DATA IDEAS

Older Adults

- National-level reporting that is periodic and ad-hoc
- Intersectional data—for example, present information on Latino older adults
- Information on service needs—one possibility is incorporating Activities of Daily Living (ADLs) into service models.

People of Color

- National-level reporting that is periodic and ad-hoc
- Intersectional data—for example, Black men
- Regional and geographic-based data
- More contextual information related to group-specific experiences of homelessness

OTHER IDEAS

- 1) Qualitative data—pool and share information, develop recommended best practices
- 2) Find expanded ways of highlighting systems capacity to serve people
- 3) Federal-level for sharing information across data systems
- 4) Expand supports for improving data quality
- 5) Funding



CONTACT INFORMATION

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