

Stronger Together: A Roadmap to An Effective Homeless System

Housing Problem- Solving:
From Diversion to Rapid Exit
and Beyond

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National Alliance to
END HOMELESSNESS



Center For
CAPACITY BUILDING
National Alliance To End Homelessness

The National Alliance to End Homelessness is the leading national voice on the issue of homelessness. The Alliance analyzes policy and develops pragmatic, effective policy solutions. The Alliance works collaboratively with the public, private, and nonprofit sectors to build state and local capacity, leading to stronger programs and policies that help communities achieve their goal of ending homelessness. The Alliance provides data and research to policymakers and elected officials in order to inform policy debates and educate the public and opinion leaders nationwide.

Working with a strong network of innovators, the National Alliance to End Homelessness identifies and evaluates hundreds of policy and program strategies and their impact on homelessness. The Alliance's Center for Capacity Building helps communities replicate and customize the best of those strategies. The Center focuses on strategies that are cost effective, data driven, and can be implemented at a scale that can significantly reduce homelessness.

National Alliance to End Homelessness Statements for Participation

The Alliance works to ensure that diverse voices are welcomed and included as facilitators, attendees, and guests in all forums.

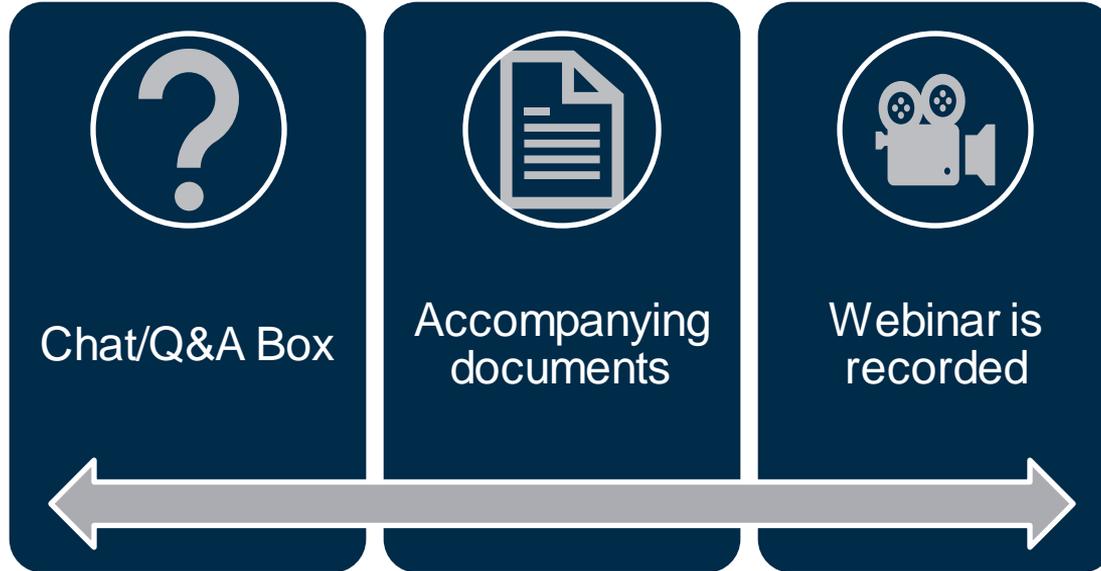
The organization has a zero-tolerance policy for any form of discrimination or abusive behavior. The Alliance is committed to ensuring that all its events are safe and respectful for all participants.

Participants acknowledge that any form of discrimination, violence, or abusive behavior may result in removal from all forums depending on the situation.

If any discrimination is witnessed or experienced during the webinar, or if you feel unsafe, please notify any member of the Alliance staff.

The National Alliance to End Homelessness strives to create a diverse, inclusive, accepting, and safe space for everyone.

Housekeeping



Stronger Together: A Roadmap to An Effective Homeless System

Roundtable Series – Stronger Together: A Roadmap to An Effective Homeless System

December 22, 2023 | Videos

This series is designed for **advocates** (including people with lived expertise), **system leaders, funders, program managers, and direct service providers.**

A pandemic, natural disasters, lack of funding, low wages that fuel staff turnover, and the disappearance of truly affordable housing continue to impact homeless response systems. In many communities, these realities have led to increased homelessness, especially unsheltered homelessness. Now homeless response systems must reexamine and restrengthen its efforts by coordinating and ensuring fidelity to best practices in the interventions offered.

For any homelessness system – no matter if newly formed, restructuring, or well-established – this onset of unprecedented challenges may have led to decreased use of best practices across a

Schedule and Registration

Webinar Title	Date and Time	Status
Effective Street Outreach: From Unsheltered to Housed	January 18, 2024 3:00 – 4:30 P.M. ET	>> Recording >> Handout >> Slides
Targeted Homelessness Prevention: Stemming the Inflow	February 15, 2024 3:00 – 4:30 P.M. ET	>> Recording >> Handout >> Slides
Housing Problem-Solving: From Diversion to Rapid Exit and Beyond	March 21, 2024 3:00 – 4:30 P.M. ET	REGISTER
Coordinated Entry: Best Practices in Centering Equity and Ensuring Effectiveness	April 18, 2024 3:00 – 4:30 P.M. ET	REGISTER
Emergency Shelter: Reimagining a Housing Focused Place People Want to Use	May 16, 2024 3:00 – 4:30 P.M. ET	<i>Save the Date</i>
Rapid Re-Housing: A Proven Approach to Ending Homelessness	June 20, 2024 3:00 – 4:30 P.M. ET	<i>Save the Date</i>

WHY STRONGER TOGETHER?

Creating An Effective Homeless Response System



GOAL OF AN EFFECTIVE, EFFICIENT, AND EQUITABLE HOMELESS RESPONSE SYSTEM

DIVERT people from
imminent homelessness
whenever possible

HOUSE people as quickly
as possible



HOMELESS RESPONSE SYSTEM: ENDGAME

HOMELESSNESS IS
RARE,
BRIEF,
AND
ONE-TIME



People in a housing crisis have access to immediate help, including a safe place to go



People are not unsheltered



People do not spend long periods of time homeless



People exit homelessness quickly and do not quickly cycle back into homelessness

HOMELESS RESPONSE SYSTEM: ENDGAME

ESTABLISH SYSTEM PERFORMANCE MEASURES



Reduce in-flow into
homelessness



Increase exits to permanent
housing



Decrease average length of
homelessness



Decrease returns to
homelessness

SYSTEM INTERVENTIONS

Street Outreach

Targeted Homelessness Prevention

Diversion

Coordinated Entry

Emergency Shelter

Rapid Re-Housing

Transitional Housing

Permanent Supportive Housing

INCREASE SYSTEM FLOW

An efficient and coordinated process that moves people from homelessness to housing as quickly as possible



Consider How Current Resources Are Being Utilized and Working Together...

If you make investments without considering how it impacts the system and how it is coordinated...



If the interventions working together...



HOUSING PROBLEM-SOLVING

From Diversion to Rapid Exit and Beyond



Overview for Housing Problem Solving in an Effective Homeless Response

Housing Problem Solving

Open-ended questions

Deep, active,
nonjudgmental listening

An empathetic person-
centered approach

A problem-solving
partnership centered on
client choice and
grounded in equity

Parallel short and long-
term planning with a
menu of creative
options

[COVID-19 Homeless System Response: Housing Problem-Solving \(HUD\)](#)



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Overview for Housing Problem Solving in an Effective Homeless Response

Diversion

- Is not a program
- It's a conversation, not a tool
- Involves continuous and system wide training
- Needs streamlined cross system communication
- Utilizes progressive engagement
- Identifies upstream partnerships/resources
- Four C's:
 - Community-Wide Buy In
 - Problem Solving Conversation
 - Creating Connections
 - Continuous Practice

Thank You

- **Speakers:**
 - Darrell Rogers rogers.darrell26@yahoo.com
 - Brian Alexander brian@ncceh.org
 - Alexandra Brown abrown@lahsa.org
 - Tanesha Travis TSTJconsulting@gmail.com
 - Edward Boyte boyteedwardL@gmail.com (Moderator)
- Please reach out to jjohnson@naeh.org with any series questions.
- See the [Roundtable Series – Stronger Together: A Roadmap to An Effective Homeless System](#)