Advocacy Guide

National Alliance to END HOMELESSNESS

Coordinated Calls and Emails

Simply calling or emailing Congressional offices is one of the most powerful ways to impact legislation, as Members of Congress are interested in hearing concerns from their constituents about certain bills or pieces of legislation. Always remember: The more people that call or write in, the more influence the calls or emails will have. Try to get a group together to call or email your Member's offices to further amplify your voice.

Step One: Find your Member's office phone numbers and contact information.

• <u>Enter your address into our tool</u> to find your Member of Congress, their office's email address, as well as the phone numbers for their respective Washington, D.C. office.

Step Two: Use our Scripts and Talking Points

- Whether you are calling or emailing about the issue of homelessness or about a piece of legislation affecting homelessness, you should keep your call to a few key talking points or questions, with clear "asks" for what actions you want the Member to take.
- The Alliance can help you send emails and make calls with the most up to date and relevant issues in front of Congress. <u>Use our tools on our website</u>, which we update with new talking points, email scripts, and questions that are most relevant to homelessness issues in front of Congress at the time.

Step Three: Contact the Office

- If you are calling, an intern or junior staffer will probably answer your call. Ask to speak with the legislative staffer that handles housing or the legislative staffer that handles the issue that is at hand in a certain piece of legislation. For example, if you are calling about McKinney-Vento funding, ask to speak to the staffer that handles housing; if you are calling about how Medicaid cuts will affect homelessness, ask to speak with the legislative staffer that handles healthcare.
- If the correct staffer is not available, ask to leave them a voicemail. Leave a message summarizing your talking points, leaving your contact information, and ask them to follow up with you. Your call may not be returned but the staffer will then have your information and position on legislation. If you do not receive a reply within a few days, follow up with another call or email.

Step Four: Coordinate a Community Effort

• While any calls or emails can be powerful, the more calls and emails an office receives, the more likely they are to take the desired action. Any time you want to reach out to your Members of Congress on a specific issue, try to get as many others in your community to do the same thing as you can. Share our tools to with your friends and networks through social media or email.